









## **Bryan Henning**

SVP, Head of International



### **Eton Solutions**

#### **250** → **410**

Families

**60 Staff** added in 2022



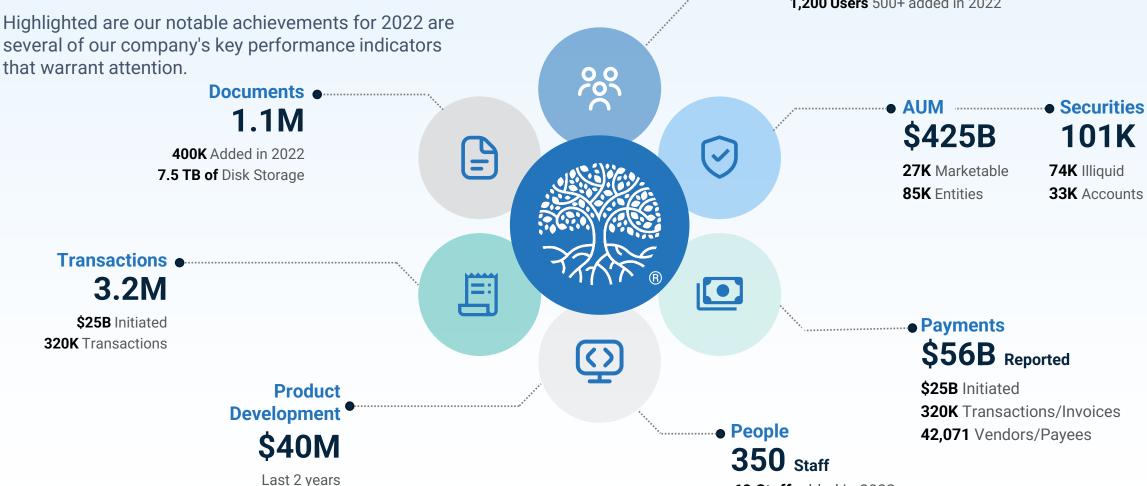
101K

33K Accounts

74K Illiquid

**Built by a Family Office for Global Family Offices** 

160 Families added in 2022 **2,674 Relationships** 594 added in 2022 **1,200 Users** 500+ added in 2022



Payments

\$56B Reported

\$25B Initiated

320K Transactions/Invoices

42,071 Vendors/Payees



Singapore is our hub: we have established Eton Solutions IHQ in Singapore to best serve Family Offices across Asia-Pacific, Middle-East/Africa and Europe





# We collaborate with different partners to build up the family office ecosystem



We remain a non-advisory, agnostic and independent player in the family office ecosystem, and are open to collaborate with extensive partner networks to help our Family Office clients grow and scale up.



As a **unified platform**, we are a catalyst to support partners in helping family offices **achieve operational efficiency, cost savings and sustainable growth.** 



## **Challenges of Family Offices**

## Observed different Asian FO archetypes with distinct needs and motivations, with complex and non-linear interactions with ecosystem players.

Motivations	Harvest inves	est investment opportunities and wealth preservation		Obtain residency and prestige ———	
	Founder Offices	Investment Club	Legacy Creator	Budget Beginner	Status Aspirant
Personnas & Initial AuM (USD)					
	100 – 250m	250 – 1,000m	>1,000m	20 – 100m	20 – 100m
Key needs	Core administrative business functions to handle financial needs  Standardised solution that	Efficient set up to harvest investment opportunities	Institutional-grade FO platform, and services across entities  Consolidated and detailed	Offshore FO with cost- efficient setup	Focused on residency benefits and/or prestige  Bare minimum to meet
	caters to essential FO needs (accounting, investment reporting,, transaction, etc.)	<ul> <li>Transparent reporting setup (partnership accounting and segregation of entities)</li> <li>Jointly explore exclusive</li> </ul>	<ul> <li>consolidated and detailed reporting, control and riskmgmt.</li> <li>Total wealth mgmt. across entities (philanthropy,</li> </ul>	<ul> <li>Cost-efficient setup requiring the least effort and resources</li> <li>Option to scale in the mid- term, however mostly</li> </ul>	<ul> <li>Bare minimum to meet regulatory FO setup requirements</li> <li>Not fully aware and actively seeking available</li> </ul>
	<ul> <li>Flexibility to scale up in future</li> </ul>	investment opportunities	estate mgmt. and succession planning)	outsourced components	solutions
Selling proposition	<ul> <li>Starter-kit for basic administration needs</li> </ul>	<ul> <li>Scalable solution that supports both SFO and MFO</li> </ul>	<ul> <li>Professional/bespoke solution (with integration across entities)</li> </ul>	<ul> <li>MAS-accredited solution fo</li> <li>Light and efficient solution</li> </ul>	· ·
Critical touchpoints	Banking partners, Accounting and tax advisory (Big 4), private networks, direct sales, etc.			<ul> <li>Immigration agencies, incorporation service provider, banks, etc.</li> </ul>	
	◆ Professional and comprehensive setup				l efficient setup

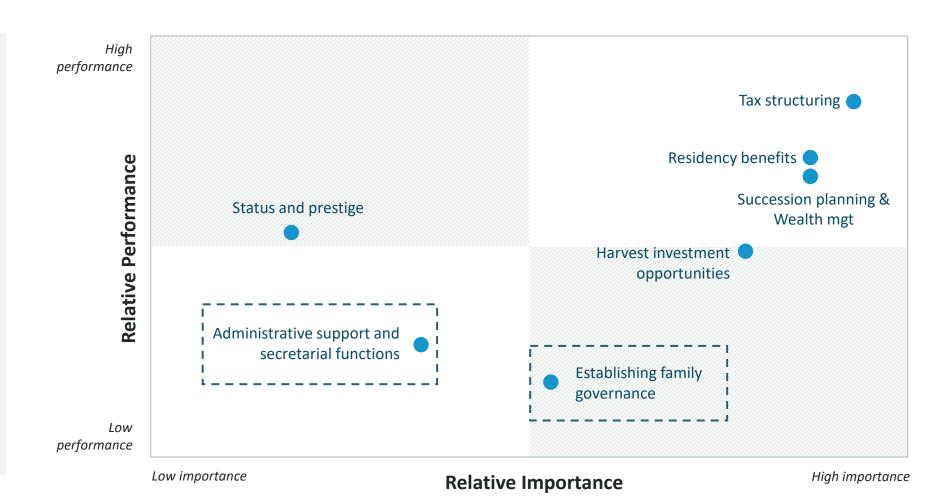
## Motivations do not necessarily link to performance. Principals typically struggle with achieving holistic family governance.

#### **Key highlights**

Most FOs see tax and residency as the main key motivations for the set up of family offices in Singapore.

When compared to industry performance, we observe that family offices still fall short in achieving the goals with regards to family governance.

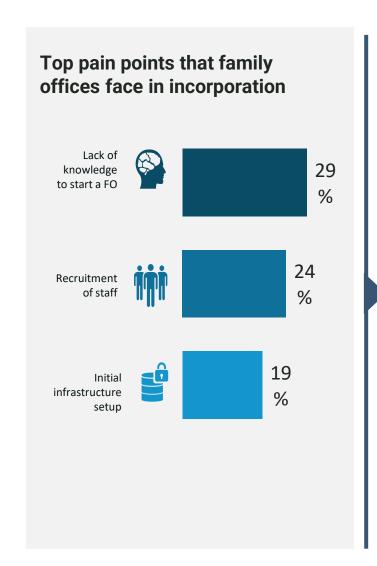
Family Office needs an integrated solutions to meet with end-end needs and operate efficiently in the long-run.

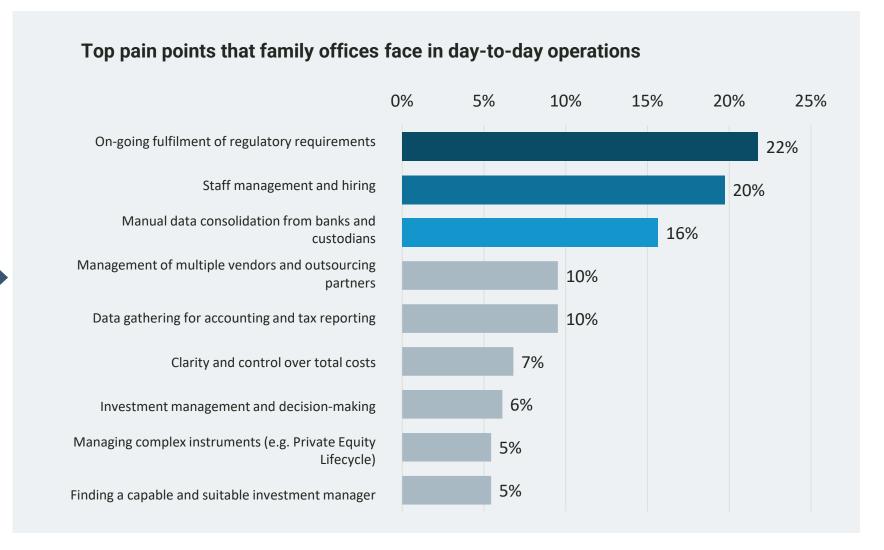


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## Inefficient family office setups at incorporation manifests in compounding efforts and inefficiencies in day-to-day operations.







## Strong need for integrated professional solution that support and collaborate with other players in the ecosystem

Integrated & secured solution to bring cost/operational efficiencies

Single view of all assets across entities

Secure infrastructure and IT security

Complete view of total banking costs and fees

One service provider for all important functions

Automated data feeds for banks and custodians

Customisable and flexible portfolio analytics

Forecast of monthly cash flows from dividends, capital calls etc.

Lookthrough reporting across family members, entities etc.

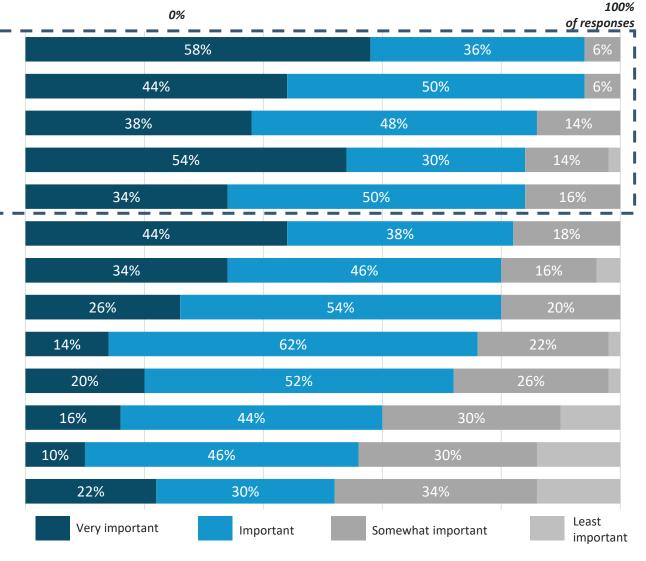
Multilingual interface and support

Integration of non-bankable assets (e.g. real estate, art, etc.) on overall reporting

Ability to setup and manage private debt and private loan arrangements

Simplify all aspects of the private equity lifecycle

Mobile app to approve payments/investments on-the-go







## Operational inefficiency is preventing the traditional Family Office from realizing its full purpose and potential

#### **Typical Family Office setup (100 – 250M AuM)**

**CEO & Investor Board** 

Investment	Accounting	<b>Operations</b>
CIO	CFO	C00
Portfolio manager/ analyst/traders	Accounting & Tax analyst	

Multiple vendors, 5-6 private banks and outsourced services

#### **Inefficiencies in typical setup**



Average ~3-5 FTEs



1-1.5M operating cost



~50% time spent on manual tasks

**Front Office** 

20% of mind-share

Strategy and Governance

planning

Social Impact

Wealth Management

Succession

Administrative Functions

80% of mind-share

Trust Accountina

Performance Reporting

Transaction Processing

**GL** Accounting

IT Infrastructure

Cybersecurity

Asset setup and maintenance

Data Management



# With Eton, Family Offices regardless of size, will operate with the same capability as institutional family offices

**AtlasFive**®

Proprietary

**Platform** 

Democratizing technology used by institutional family offices



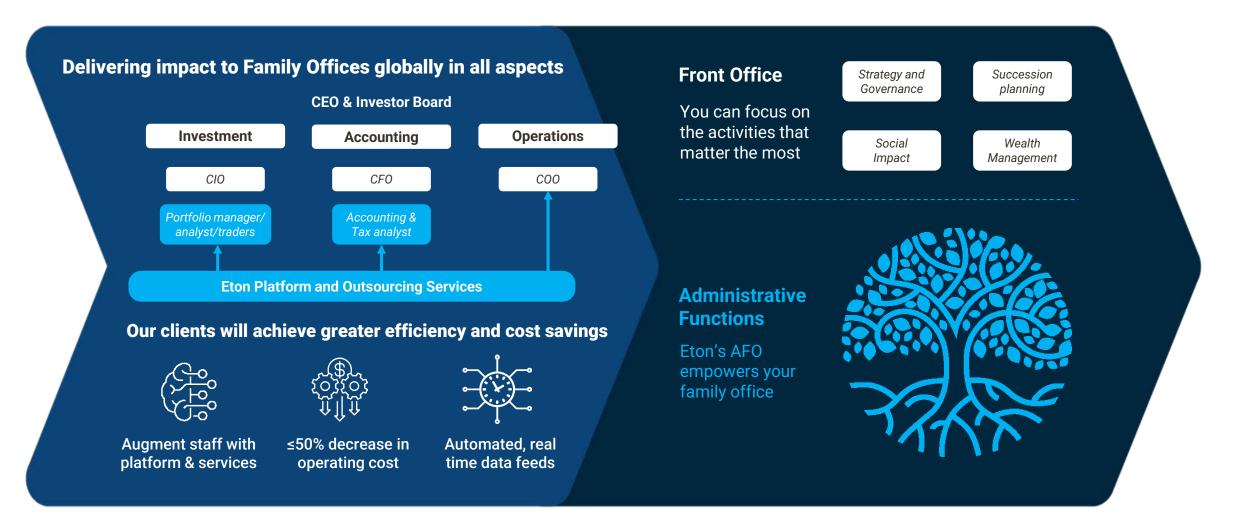
## **Eton Services Suite**

World class middle- and back-office services to enhance efficiency and operational leverage

Bringing together technology and services to best serve global family offices



## We enable customers to focus on higher-value tasks to achieve their goals while we handle their operational needs





#### **Experience family-level governance**

Institutionalize family objectives and comply with regulatory requirements



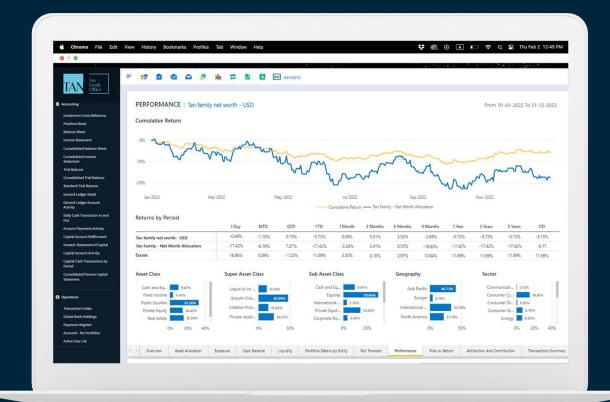
#### **Investment objectives**

Establish family-specific investment objectives and track portfolio targets to actuals



#### **Regulatory compliance**

Meet all of your regulatory reporting needs





### Get full control at your fingertips

Initiate, authorize and manage all tasks and operations



## User permissions and digital audit trails

Manage dynamic permissions for document types, workflow activities, data set-up, transaction approvals, and view all activities through digital audit trail

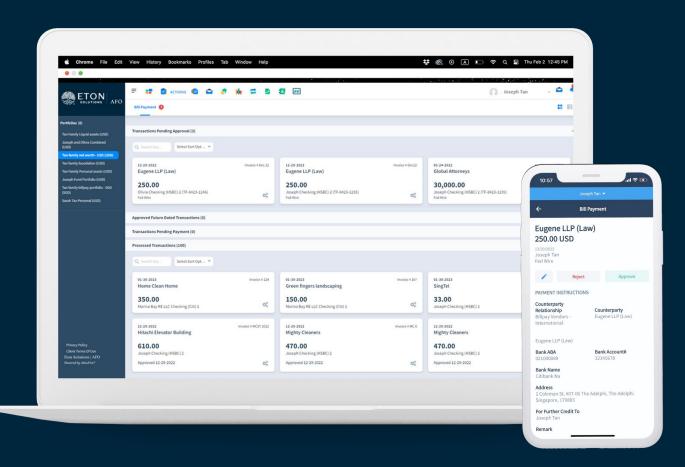


## Secure document hub

Store and securely share private documents with third-party vendors and partners on a single platform



Enforce structural controls with dynamic workflows and approve transactions from anywhere





### Gain total visibility & risk management

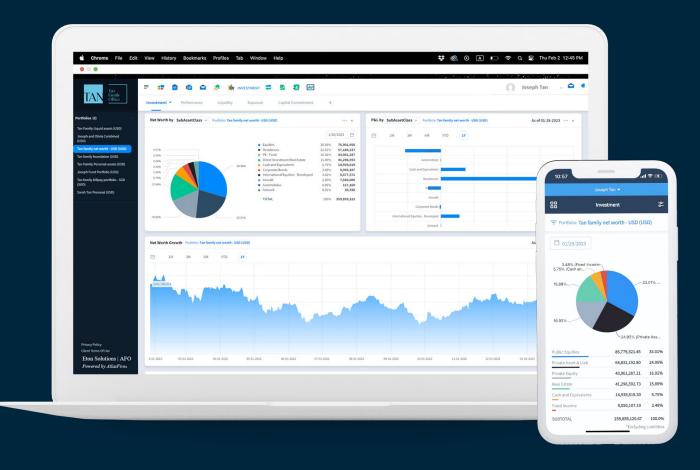
Capture family net worth for risk management and seize market opportunities

## Holistic view of your portfolio

Get a holistic view of total assets across entities with a bird's-eye view down to the granular details



Understand portfolio performance and measure decision impact by benchmarking against industry standards and custom criteria





#### Manage complex investments seamlessly

Simplify the entire Private Equity Lifecycle



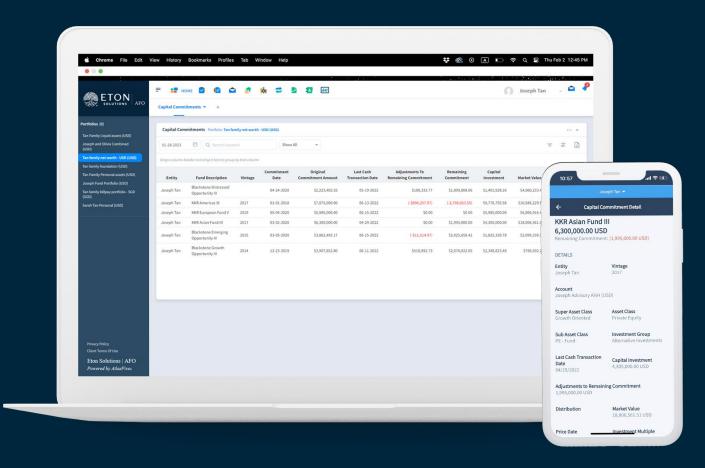
## End-to-end management of Private Equity

Simplify the PE lifecycle by initiating capital calls, authorizing payments, and updating capital commitment schedule on the platform



Advanced cash flow analysis and reporting

Visualize historical and projected private equity cash flows for ensuring liquidity for upcoming capital calls





### Keep track of all your private assets

Centrally manage your private assets wherever you are



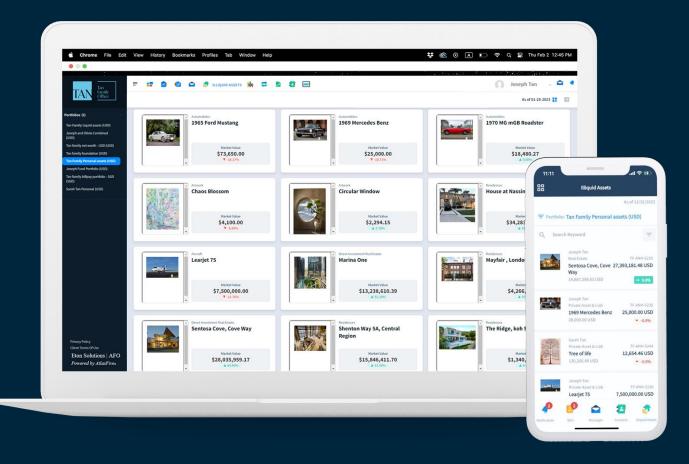
## Centrally managing all your private assets

View your entire collection of watches, art, real estate, wine, etc. with location tags and descriptions on the platform



#### **Visualisation and Reporting**

Add your assets to your total net worth and monitor changes in the underlying asset value through dashboards and reports





## Have a high quality, accurate, and secure data infrastructure

Remove manual data management efforts and simplify your data operations



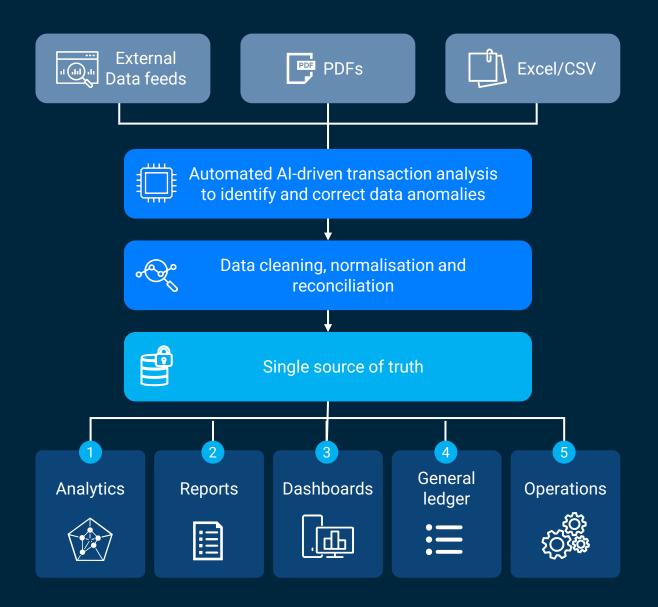
### Integrated data in secure infrastructure

Automate data feeds across banks and custodians to unify and secure all data on one platform for all needs



### Streamline data operations

Automate Al-driven transaction analysis to detect and fix anomalies and inconsistencies, leaving you with accurate and clean data





We protect your data through world class

Microsoft Azure security infrastructure



#### **Industry Certifications**

**Best-in class certifications** (SOC2, ISO and OSPAR) and **external auditors' validation** 



#### **Data Encryption**

Fully **encrypted** data (in transit and at rest) with **entity-level visibility** stored locally **in Singapore** 



#### 24/7 Monitoring

**24/7 Security Operations Centre** to detect and manage cybersecurity events



#### **Azure Native**

Leverages **Microsoft's** leading expertise **on cybersecurity** 



#### **Security First**

Security testing at **every stage**, from software **development** to **deployment** and beyond



#### **User Identity**

Single Sign-on and Multi Factor
Authentication using Azure Active Directory





### **Eton Solutions AFO Fit-For-Purpose Collaboration Model**

	AFO
	One solution to run your family office in an efficient manner
Liquid and illiquid data aggregation	
Core accounting and reporting	
Transaction processing	
Dashboards and workflows	
Mobile app	
Virtual mailroom	
Performance benchmarking	
Private assets tracking	
Bespoke analytics and reporting	
Private Equity lifecycle	
Cashflow Analysis & Reporting	



### **Eton Solutions AFO Fit-For-Purpose Collaboration Model**

	AFO	AFO Power
	One solution to run your family office in an efficient manner	Performance-driven investment reporting for growth
Liquid and illiquid data aggregation		
Core accounting and reporting		
Transaction processing		
Dashboards and workflows		
Mobile app		
Virtual mailroom		
Performance benchmarking		
Private assets tracking		
Bespoke analytics and reporting		
Private Equity lifecycle		
Cashflow Analysis & Reporting		



### **Eton Solutions AFO Fit-For-Purpose Collaboration Model**

	AFO One solution to run your family office in an efficient manner	AFO Power  Performance-driven investment reporting for growth	AFO Professional  Professional-grade wealth solution for complex investments
Liquid and illiquid data aggregation		——————————————————————————————————————	
Liquid and illiquid data aggregation  Core accounting and reporting			
Transaction processing			
Dashboards and workflows			
Mobile app			
Virtual mailroom			
Performance benchmarking			
Private assets tracking			
Bespoke analytics and reporting			
Private Equity lifecycle			
Cashflow Analysis & Reporting			



## We also offer add-on specialist services to cater to your unique needs

#### **CUSTOMISED BRANDING**



Customised logos shown on your client portal, mobile app and all your reports

## FUND & TRUST ACCOUNTING



Trust setup & maintenance, fund setup & implementation, fund allocation reports, trust statement of assets, trust activity report, ...

#### **TAX SUPPORT SERVICES**



Consolidation of documents for tax support, income report and reconciliation, tax cost roll forward reports, tax analyst, ...

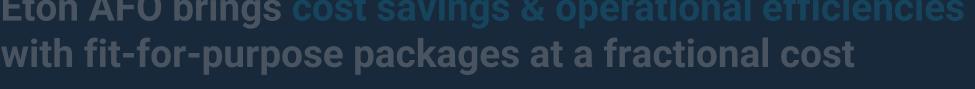
## PRIVATE LOANS & OTHERS



Loan and receivables management, creation and maintenance of bespoke portfolio benchmarks, ad-hoc customised reporting



### **Eton AFO brings cost savings & operational efficiencies** with fit-for-purpose packages at a fractional cost





Your Digital Family Office Powered By AtlasFive®

(~450 - 600k p.a. typical in Eton's Annual externs Fee from day-to-day management













Reduce Vendor Costs

**Costs of Data Aggregation &** Reporting

Streamline Staffing and Hiring

Quality and real-time data

Speed of response to market

Regulatory & tax compliance Focus on strategic activities

**Our Offerings For All Your Needs** 

**AFO** 

**AFO Power** 

**AFO Professional** 

## Our dedicated AFO Management Team serves out of Singapore to best deliver impact at pace

#### **Client Sales & Engagement**



**Bryan Henning** 

**Senior Vice** 

President, Head of International
Financial services expert with 25 years in Wealth
Management/
Private Banking,
Singapore PR



Ada Dong

Vice President, Sales
Over 15 years of
experience in sales,
dealing with financial
institutions in Asia,
especially institutional
investors in
Singapore, Hong
Kong, China and
Taiwan.



Tracie Soh

Client Engagement
Marketing
professional with
over 17 years of
APAC experience in
finance, insurance
and private banks

VP, Marketing and



**Ronan Goh** 

**Client Service** 

Manager
10 years of middleoffice and frontoffice experience in
the banking sector





**Nimish Soni** 

Head of
Administrative Family
Office (AFO)
Over 25 years as an

Over 25 years as an entrepreneur and in senior executive roles at listed companies across the world



**Srikrishna Madhavan** 

General Manager, AFO
Over 20 years in leading finance & businesses across Global outsourcing

